# NEW WAYS TO ORGANIZE THE DIGITAL BUSINESS MODEL "BUY TO PARTICIPATE PRICING" 

## Stefan Heinrich ${ }^{*}$


#### Abstract

Pay-per bid ascending auctions are a new type of a digitized auction business model. In the form of entertainment-shopping auctions they are new exciting, fastpaced B-to-C online businesses that are attracting significant interest from consumers and start-ups. It is unique because participants have to pay a fee for each time they increase the auction price. The theoretical model suggests revenue equivalence between different price increments. We will show that only in mixed strategies there is a symmetric subgame perfect equilibrium.


[^0]
## International Journal of Marketing and Technology

## Introduction

Pay-per bid ascending auctions offered by retailers such as Swoopo.com, Quibids and Dealdash are exciting, fast-paced business-to-consumer online auctions that where recently introduced on the internet are attracting significant interest from consumers and start ups (Cohen 2010; Toennesmann 2014). Unlike other well known auction-sites, such as Ebay, these auctions involve bidding costs for each bid that is placed. In the case of most auctioneers bidding starts at just $\$ 0,00$ with no reserve price. The price increases by an increment, usually $\$ 0,01$ or $\$ 0,10$, and costs the bidder a bidding fee in the range or $\$ 0,60$ and $\$ 0,90$ and extends the length of the auction by up to twenty seconds (Reiner 2014). The auction ends when the time is up, and no further bid is going in by any bidder. The winner is the one who made the final bid. Legally, the winner does not have an obligation to purchase the product. Yet, as the product price is usually far below the prices found elsewhere, it does not make sense not to purchase the product.

At first glance, fee-based auctions do not sound very attractive, because the bidder faces the obvious risk of having to pay bidding fees without winning the auction at the end. However, the compelling part of this model is that the bidders who win the auction can save up to $99 \%$ of the recommended retail price. Swoopo points out that their winners have an average savings of $77 \%$ of the recommended retail price. Weekly journals (Gimein 2009; Lischka 2008; Last 2009), popular magazines, newspapers (King 2012; Zimmermann,A.2011; Choi 2011; McCarthy 2011;Richard,H. 2009) and online blogs are full of emotional debate about this emerging type of online auction. Although some commentators are enthusiastic about the attractive deals and the fun offered in entertainment shopping auctions, others strongly warn consumers against participating in them. Such commentators point to potentially huge losses that might occur because of high bidding costs.

## International Journal of Marketing and Technology

 http://www.ijmra.usHowever, all commentators based their conclusions from a fairly limited number of observations; some of them are quite anecdotal.

Inspite of the popularity of pay-per bid auctions, the knowledge about how they work is scarce (Reklaritis 2009; Singla 2012). Although one can find literature about some kinds of auctions (Fay 2004; Jap 2003; Milgrom 2004; Carr 2003) there is only little research on fee-based bidding auctions (Augenblick 2012; Platt et al 2013). Others have compared the effect of the buy-now price feature on bidders behavior (Reiner,J. et al 2014). None of these studies so far have examined the effects of costs per bid, which are likely to vary, because they occur more than once and are similar across bidders. As a consequence, little is known about how auctioneers can profit from these kinds of auctions, and how these auctions affect consumer surplus. In this study we aim to address the need for a theoretical basis for such auctions to more objectively discuss the benefits and perils. Specifically, the goal of this paper is twofold. First, we will outline ascending auctions and develop an analytical model that allows us to determine critical economic differences for auctioneers and consumers. Second, we will formulate predictions that will be tested in an empirical model.

## Description of Ascending auctions

Pay-per-bid auctions are implanted as either increasing (ascending) or decreasing (descending) auctions (Kim 2014). They involve bidding costs and are therefore different from well-known auctions sites, such as Ebay. Ascending auctions are related to English auctions as the price incrementally increases bid by bid (Milgrom 1989). In contrast to English auctions bidding is associated with additional tangible costs per bid from the bidder. Each bid increases the price and prolongs the auction time that is ending by a countdown time. If no new bids are

A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories Indexed \& Listed at: Ulrich's Periodicals Directory ©, U.S.A., Open J-Gage, India as well as in Cabell's Directories of Publishing Opportunities, U.S.A.

## International Journal of Marketing and Technology http://www.ijmra.us

placed before the clock runs out, the last and highest bidder is declared the winner of the auction and owns the right to purchase the auction item at the final sales price (Anderson 2012). Using traffic data from Alexa.com outlines some entertainment shopping auctioneers (Tab.1)

Tab. 1

Research on online auctions has recently been increasing in popularity (Barrot et al 2010; Dholakia et al 2002; Haruvy; Popkowski Leszczyc 2009; Jap,Naik 2008; Kim 2012). Ever since the internet's broad acceptance, the relatively minor set costs of internet websites permanent new auction formats have emerged, such as name-your-own-price auctions (Amaldoss,Jain 2008; Hinz,Spann 2008; Spann et al 2004) and pay-per-bid auctions.

## Economic Analysis of Ascending Auctions Model

In the following we are presenting the theoretical model of ascending pay-per-bid auctions as shown and developed by Platt et al (2014) and Augenblick (2012). At the beginning we have the formalization of the auction rules. An item being sold has a publicly known recommended value of $y$, and a finite set $N=\{1, \ldots n\}$ of potential bidders (customers, buyers), who enjoy utility $u(\omega)$ from a payoff $\omega$. Each buyer has an evaluation $u_{i}$ for the product $i$ that is for sale. $y_{i}$ is independently and identically distributed on the interval [ $0, \tilde{\mathrm{y}}$ ] according to the cumulative distribution function F , which is strictly increasing and continuously differentiable with density $f$ and such that $\tilde{y} \geq y_{r}$. The state of the auction is described by the number of elapsed period $\mathrm{q}_{\mathrm{t}}$ and the current winning bidder, $\mathrm{I} \in\{1, \ldots, \mathrm{n}\}$. The individual bidding histories are not included in the state, as past bids are sunk. In the summer of 2010 Swoopo introduced a Swoop-it-now option which allowed

## International Journal of Marketing and Technology http://www.ijmra.us

unsuccessful bidders to purchase the item at retail price minus the bid fees they had already paid. Swoopo does not report when bidders exercise this option, so it is impossible to perform any empirical investigation of it. Every ascending pay-per bid auction begins at a price that the auctioneer sets; it is usually $\mathrm{p}_{\mathrm{o}} \geq 0$. Each time someone bids, a new period begins and the price is raised by $\boldsymbol{\Delta}$; thus the price in period q is $\mathrm{p}_{\mathrm{q}}=\boldsymbol{\Delta} \cdot \mathrm{q}$. During each period, $\mathrm{n}-1$ buyers who are not currently winning simultaneously choose whether to place a bid. If no one places a new bid, the auction closes and the bidder currently winning pays the current price $\mathrm{p}_{\mathrm{q}}$ and receives the item. If $\mathrm{k}>0$ customers place a bid, one of them is randomly selected with the probability $1 / k$; that customer becomes the new current winning bidder, and must immediately pay c dollars/euros as a bid fee. The rules of the game are such that buyers accumulate sunk costs c every time they bid. Therefore, an agent would ideally observe $\mathrm{p}_{\mathrm{t}}$ only once, discover a price that he likes (or even lower than that) and would buy the item. Hinnosaar (2010) models ties by charging all k tied players the bid fee, randomly selecting one as the current winner. The equilibrium outcome coincides with ours when $\Delta=0$ or $n=2$; more generally, its properties stay the same though the analysis is more complicated.
If a customer has initial wealth $\omega$ and places the $q^{\text {th }}$ bid, he either obtains either $u(\omega$ - c) if someone else places the $q+1^{\text {th }}$ bid, or $u(\omega+y-c-\Delta \cdot q)$ otherwise. Not bidding leaves him with $u(\omega)$. This constitutes a complete-information, extensiveform game. Platt (2014) and Augenblick (2012) show that there is a symmetric subgame perfect equilibrium in mixed strategies for n bidders (Cronshaw, Luenberger 1994). Here, symmetry requires that at period q, all customers who are not currently winning employ the same mixed strategy $\beta_{q+1} \in[0,1]$ of attempting to place the $\mathrm{q}+1^{\text {th }}$ bid. Every bidder who is not the current highest bidder places a bid with probability $\beta_{\mathrm{q}}$ :

## International Journal of Marketing and Technology http://www.ijmra.us

$$
\text { (1) } \beta_{\mathrm{q}}= \begin{cases}1-\left(1-\mu_{0}\right)^{\frac{1}{n}} & \text { if } \quad q=1 \\ 1-\left(1-\frac{c}{\gamma-\Delta}\right)^{\frac{1}{n-1}} & \text { if } 1<q \\ 0 & \text { if } \quad q \quad \frac{\gamma-c}{\Delta} \\ 0 & \end{cases}
$$

The probability of making a bid $\beta_{\mathrm{q}}$ is determined such that bidders are indifferent between placing a bid or not.

A short glance at the equilibrium strategy makes it clear why the bidders' behavior is stochastic and there is no such thing as a symmetric equilibrium in pure strategies. When we assume that the number of bidders is low, then a bidder could make a good bargain. The price he has to pay is lower than his willingness-to-pay price: $y>q^{-\Delta}+c$. Hence other bidders will usually submit bids as well. In a situation without any bids there can be no equilibrium, i.e. $\mathrm{q}<(\mathrm{y}-\mathrm{c}) / \boldsymbol{\Delta}$. When all bidders bid "like crazy" and submit many bids at the beginning of the auction, it makes sense for a potential buyer to wait until he thinks the auction is almost over. In this situation of "uncontrolled" bids there is no equilibrium either. Only in mixed strategies one can obtain a symmetric equilibrium. The parameter $\mu_{\mathrm{q}}$ is the probability that at least one bidder submits a bid If nobody bids, the auction is over; the probability of that is $1-\mu_{\mathrm{q}}$.
Platt et al (2014) showed that if $\mu_{1}=1$ one can obtain the same revenue $y$ from the pay-to bid auction, regardless of the bid fee, the bid increment, or the initial price. The variance of revenue, however, depends on these parameters. These lead to the following expected value and variance of the revenue of one auction $\mathrm{R}_{\mathrm{a}}$ :

$$
\begin{align*}
& \mathrm{E}\left(\mathrm{R}_{\mathrm{a}} \mid \mathrm{y}\right)=\mathrm{y}  \tag{2}\\
& \operatorname{Var}\left(\mathrm{R}_{\mathrm{a}} \mid \mathrm{y}\right)=\mathrm{c} / \mathrm{c}+2 \boldsymbol{\Delta} \cdot(\mathrm{y}-\boldsymbol{\Delta})^{2} \tag{3}
\end{align*}
$$

## International Journal of Marketing and Technology http://www.ijmra.us

Equation 3 shows the variance of revenues of a continuous approximation of the distribution of revenues, implied by the bidding strategies in equation 1. Equation (2) and (3) only apply to one auction each, with the recommended retail price y. In empirical analyses the expected average revenue is calculated by detecting the auction's average revenues during the observation period. The same holds true for determining the variance. Here the variance is estimated by the sample variance of revenues from the auction period. Because the willingness-to-pay price changes over a period the relevant benchmarks are not the conditional moments in equations 2 and 3 but the unconditional expectation and variance given by:
(4) $E\left(R_{a}\right)=E(y)$
(5) $\operatorname{Var}\left(\mathrm{R}_{\mathrm{a}}\right)=\frac{c}{c+\Delta} E(\gamma-\Delta)^{2}+\operatorname{Var}(y)$

From equation 4 and 5 we obtain the following predictions:
Prediction1: An increase in the price increment $\boldsymbol{\Delta}$ reduces the variance of auctioneer revenues in ascending pa-per-bid auctions.

Prediction 2: An increase in the price increment $\boldsymbol{\Delta}$ leaves the expected revenue in ascending pay-per-bid auctions unaffected.

## Conclusion

This paper presents a parsimonious theoretical model of rational bidders in a pay-per-bid auction. In the symmetric subgame perfect equilibrium potential bidders are indifferent about participating and the exact mixed strategy is determined by this indifference condition. Using these mixed strategies we can establish that expected revenue will be near the bidders evaluation of the auctioned item. In sum, pay-per-bid auctions are essentially a form of gambling or entertainment shopping. Thus it is not surprising that participants bear some resemblance to gamblers from

## International Journal of Marketing and Technology http://www.ijmra.us

other settings. On a broader level, the pay-per-per auction describes an incremental king-of-the-hill contest. The contest is incremental because each replacement of a king reduces the hill's value to the eventual winner.

## Empirical Study of the Model

Based on the economic analyses of ascending auctions, we now aim to empirically test the predictions by comparing the expected revenues derived from the theoretical model with actual revenues. The question is: When and how often are ascending pay-per-bid auctions profitable for the auctioneers as well as when and how many bidders realize savings. We focus on the market leader Swoopo and analyze 42,942 standard and 1,112 penny auctions. Swoopo lists all of their ended auctions on their websites. For each auction, the site provides the final price, the bid fees paid by the winner, the total number of bids placed by the winners and losers and the end time. Also listed are the bid fee and the price increments that occurs with each new bid. Swoopo also provides the usernames of the winner and the last ten bidders of each auction. We do not observe the full history of bids in our data; like for instance the identity of each bidder for each period. This is not relevant, though, since our model predicts bidder indifferences about bidding at any time, and thus has little to say about individual strategies. Swoopo is not the only website to offer pay-per-bid auctions, but it attracted half a million unique visitors per month, which consistently placed it among the top sites. One advantage of studying Swoopo is that, unlike many competitors, it provided information on all past auctions. Also, as the creator of this auction format, their rules were the most transparent. Later entrants began to differentiate themselves with more exotic bid fee pricing and other features that stretch beyond the scope of our theory.

Tab. 2

## International Journal of Marketing and Technology http://www.ijmra.us

Tab. 2 shows the product categories of auctioned products and the number of standard auctions ( $€ 0,10$ per bid) and penny auctions ( $€ 0,01$ per bid) in our sample. Additionally data from a second sample were involved. When observing the actual revenue categories and the expected revenues, we calculate the mean revenue across all categories standardized by their recommended retail price. We use equitation (2) to calculate the expected revenues and use a $t$-test to compare them with actual revenues. To perform the $t$-test, we apply the variances of standardized expected revenues from equation (3). Tab. 2 depicts the standardized means of the actual and expected revenues per auction for both the ten-cent auctions and the penny auctions. Expected revenues are defined as revenue/RRP (RRP = recommended retail price). We assume that the willingness-to-pay price y is equal to the recommended retail price. But when observing the category cash, we find a significant difference between the actual and the expected revenue. In our sample the auctioneer sold $€ 100$ for $€ 207$. We find a similar situation is for vouchers, but the deviation is not significant for ten-cent auctions. In penny-auctions the generated revenue is four times above their expected value. The explanation for the differences between actual and expected revenues in standard auctions may be, that hedonic products (game, consoles, mp3 players, video games etc) induce more emotions and more bids than utilitarism (practical) products. In penny auctions it is salient that all deviations from the expected revenues are in favor of the auctioneer. Because the data from Swoopo do not contain any information about the product costs, we estimate them as a share of the recommended retail price by using common margins for online retailers.

## Profit across categories

## International Journal of Marketing and Technology http://www.ijmra.us

When and how often are pay-per-bid auctions profitable for the auctioneer? To answer these questions, we examine the profit that Swoopo made across all identified categories (Tab.3)

Tab. 3
We see that product profit is negative in all categories and bidding profits are always positive. Special cases are jewelries. Here the average final prices are only $3 \%$ of the recommended retail prices and the total profit is negative. In total product losses are higher ( $-123 \%$ ) than total profit. Compared with the profits from online-retailers Swoopo profits are on average $14 \%$ higher (Tab.4), whereas the differences in some categories are respective.

## Tab. 4

Disregarding the category of jewelry, Swoopo's profits would be $65 \%$ higher than those a comparable online retailer. The result of Tab. 4 stresses the importance of assortment management by pay-per bid online auctioneers. In total Swoopo experienced profit losses in $48 \%$ off all standard auctions and in $40 \%$ off all penny auctions. In Tab. 5 we investigate this result in more detail for three categories that have a relatively high number of auctions.

## Tab. 5

We find that the variance of penny auctions is always significantly greater than that of ten-cent auctions. Thus Prediction 1 from the theoretical model is supported. To compare Prediction 2, we use a two-independent-sample t-test, which additionally accounts for the unequal variance between penny versus ten-cent auctions. Here in contrast to Prediction 2 revenues of penny auctions are in final higher ( $\mathrm{p}<0,01$ ) than that of ten-cent auctions. Thus penny auctions are much more profitable for the auctioneer than standard auctions. On the other site they lead to rather unsteady revenues for the auctioneer. According to Prediction 2 their revenues should be

## International Journal of Marketing and Technology http://www.ijmra.us

unaffected regardless of varying changes in prices. They are also more attractive for winners, because they save $66 \%$ of the recommended retail price at standard auction compared to $79 \%$ at penny auctions. In contrast to the theoretical model which assumes that the number of bidders has no influence, a linear regression analysis shows, that a high number of competing bidders leads to a greater difference between actual and expected standardized revenues. Auctioneers benefit from a high number of bidders. Byers et al 2010 show: The expected revenue exceeds its equilibrium level, if bidders underestimate the true number of participants; if bidders overestimate the number of participants, the auctioneers revenue will decrease. A large number of bidders in the regression might pick up situations of underestimating the true number of participants (Anderson et al 1998;Gneezy,Smorodinsky 2006). Furthermore, it seems that hedonic (frivolous) and utilitarian (practical) products drive auctioneer revenues (Strahilevitz,Myers 1998). This categories may cause emotional arousal (Hirschman,Holbrook 1982) which results in less rational bidding behavior. More valuable products are sold at greater discounts. Prediction 2 can not be proved.

## The winner takes it all

The distribution of the number of won auctions is similar across the categories. This shows that experienced bidders do not favor a particular category. But the results indicate that some bidders are more "skilled" than others, because successes in previous auctions lead to higher savings in future auctions. The risk (of loosing money) that unskilled bidders face seems to be even higher than for the average bidder. Tab. 6 shows that the average number of bids are placed by losers $(82,8 \%)$ compared to those of winners ( $17,2 \%$ ); in most categories losers place the majority of bids.

Tab. 6

## International Journal of Marketing and Technology http://www.ijmra.us

Penny auctions are more attractive for the winners, because the bids that are placed by the final winner of an auction are lower in penny auctions. The average share of winning bids is $20,1 \%$ at standard auctions and $16,2 \%$ at penny auctions. Furthermore, the share of winning bids is low for those categories that positively drive winner's profit; there is a significant negative correlation (standard -.272; penny -.325) of these two variables.Tab. 7 shows that the average consumer surplus of some categories are respective.
Tab. 7
Due to the auction format the surplus at penny auctions are 4.7 times higher compared to standard auctions, which are ranging from 1.7 to 10.1 higher. On the other site, the average loss - the negative surplus - of the losers at penny auctions is almost 9 times higher, ranging from 1.0 to 10.4 higher. On the one hand penny auctions mean high expenses for the losers; on the other hand there are attractive savings for the winners. The standard variation indicates that penny auctions are much more risky than standard auctions for both auctioneers and bidders. Not surprisingly, the high consumer surplus comes at the expense of the losers, which means they have high losses. Thus our economic analysis suggests that an increase in the price increment per bid reduces the variance in auctioneers' revenues in average (Prediction 1). The volatility of achieved revenues is much higher in penny auctions than in ten-cent auctions.

## Summary

Pay-per bid ascending auctions that were recently introduced on the internet are an exciting, fast-paced B-to-C business model. They attracted significant interest from consumers and start-ups. Ongoing heated discussions among winners, losers and customer protection agencies, stress the importance of a thorough examination. Hundreds of start-ups (see www.allpennyauctions.com) emerged using this

## International Journal of Marketing and Technology http://www.ijmra.us

business model, but only a few firms survived. Therefore, the aim of our paper was to empirically analyze the economic effects of alternative ascending auction formats. For this purpose we adapted an existing theoretical model, formulated predictions regarding auctioneers revenues and tested them empirically. The empirical study demonstrates that pay-per bid auctioneers generate a higher profit than online retailers, ceteris paribus. But the profits vary substantially across product categories and between auction increments (penny vs. ten-cent auctions). This stresses the importance of assortment management. Penny auctions are much more profitable for the auctioneer and the winners of auctions than standard auctions. However, the share of bids that winners place at penny auctions is lower on average. And yield revenues per auction are more volatile and consequently more risky than the use of ten-cent auctions. An increase in the price increment reduces the variance of the auctioneer's revenue. i.e. a higher range in price increments reduces the selling-risk (Prediction 1).
In contrast to Prediction 2 the empirical analyzis provides evidence that an increase in the price increments affects the expected revenue. Despite the fact, that consumers on average are much better off with online retailers that charge the recommended retail price as compared to penny auctions, they still seem to be attractive to consumers. They seem to be more sensitive to the final price and the attractive saving of the winners than to the costs of bidding and the risks they take.

## Limitations and future research

Our empirical analysis is based on an impressive number of auctions from Swoopo. However it would be interesting to examine alternative platforms. Furthermore it would be interesting to analyze consumers behavior that is not consistent with the theoretical model, such as non-equilibrium play, the

## International Journal of Marketing and Technology http://www.ijmra.us

overvaluation of products, risk-loving preferences etc. Also the role of auction fever in the process is not clear. Ascending pay-per bid auctions are a promising field for future research and in-depth analysis of behavior aspects. Additionally, the question would involve determining how long the differences between actual and theoretically expected revenues occur.

## References

Amaldoss,W.; Jain,S.(2008):Joint Bidding in the Name-Your-Own-Price Channel:
A Strategic Analysis.in: Management Scinece,54,10,1685-1699
Anderson,S.P. et al (1998): Rent Seeking with Bounded Rationality: An Analysis of the All-pay Auction, in: Journal of Political Economy, 106,4,828-853

Anderson,G.(Oct.24,2012): Deal Dash Sees Explosion Of Growth, Artic Start UP
Augenblick N.(2012): Consumer and Produce Behavior in the Market for Penny Auctions; working paper

Barrot,C. et al(2010):Vickrey vs. eBay: Why Second-price Sealed-bid Auctions
Lead to More Realistic Price-Demand Functions, in: International Journal of Electronic Commerce, 14,4,7-38
Byers,J.W. et al (2010): Information Asymmetries in Pay-per-bid-auctions, working paper
Carr,S.M.(2003): Note on Online Auctions with Costly Bid Evaluation,in:
Management Science,49,11,1151-1528
Cohen,D.(June 9, 2010): Entrepreneur Turns Pennies into Million-Dollar Business, Reuters

Choi,C.(June 24,2011): Penny auction sites could cost a chunk of change, in: The Washington Times

Cronshaw.M.B.;Luenberger,D.G. (1994): Strongly Symmetric Subgame Perfect Equilibria in Infinitely Repeated Games with Perfect Monitoring and Discounting, in: Games and Behavior,6,2,220-237
Dholakia,U.M. et al (2002): Auction or Agent (or both)? A Study of Moderators of the Herding Bias in Digital Auctions, in: International Journal of Research in Marketing, 19,2,115-130

Fay,S. (2004): Partial-Repeat-Bidding in the Name-Your-Own-Price Channel; in:
Marketing Science, 23,3,407-418
Gimein,M.(July 12,2009): At Swoop, Shopping's Steep Spiral Into Addiction, in:
The Washington Post
Gneezy,U.;Smorodinsky,R.(2006): All-pay Auctions - an Experimental Study, in:
Journal of Economic Behavior and Organization, 61,2,255-275
Haruvy,E,E.;Popkowski Leszczyc,P.T.L.(2009):Bidder Motives in Cause-related
Auctions,in: International Journal of Research in Marketing,26,4,324-331
Hinnosaar,T.(2010):Penny Auctions are Unpredictable, working paper
Hinz,O.; Spann,M. (2008): The Impact of Information Diffusion on Bidding
Behavior in Secret Reserve Price Auctions,in: Information Systems Research, 19,3,351-368
Hirschman,E.C.; Holbrook,M.B. (1982): Hedonic Consumption: Emerging Concepts, Methods and Propositions, in: Journal of Marketing,46,3,92-101
Jap,S.D.(2003):An Exploratory Study of the Introduction of Online Reverse Auctions, in: Journal of Markedting, 67,3,96-107

Jap,S.D.;Naik,P.A.(2008): Bid Analyzer: A Method for Estimation and Selection of Dynamic Bidding Models, in: Marketing Science,27,6,949-960

Kim,J.(Dec. 2012): Zahl doch was du willst, in: brand eins
Kim,J. et al(2014): A Comparison of Different Pay-per Bid Auction Formats, in: International Journal of Research in Marketing, forthcoming

## International Journal of Marketing and Technology http://www.ijmra.us

King,M. (Jan 28,2012): How penny auction websites can leave you with a hole in your pocket,in: The Guardian

Last,J.V.(Feb.23,2009): Take a Chance on an Auction; Soopo and the Rise of Entertainment Shopping, in: The Weekly Standard

Lischka,K.(May 20,2009): So teuer sind die billigen Erlebnis-Auktionen wirklich ,in: Spiegel online

McCarthy,J.(June 2, 2011): Penny auctions promise savings, overlook downsides, in: USA Today

Milgrom,P.(1989): Auctions and Bidding: A Primer, in: Journal of Economic
Perspectives, 3,3,3-22
Milgrom,P.(2004): Putting Auction Theory to Work, Cambridge University Press
Platt,B.C. et al (2014): The Role of Risk Preferences in Pay-to-Bid Auctions, in:
Management Science, forthcoming
Reklaritis,V.(April 7,2009): Entertainment E-Com On Web's Retail Stzage, in:
Investor's Business Daily
Reiner,J. et al (2014): Buy-Now Features in Pay-Per-Bid Auctions, in: Jopurnal of
Management Information Systems, Forthcoming
Reiner,J. et al (2014):Penny Auctions: Scams of Smart Shopping Opportunities, in:
Management Science, forthcoming
Richard,H.(Nov 15,,2009): Paying a Price For the Thrill of the Hunt, in: New York
Times
Singla,B.B. et al:Online shopping, in: International Journal of Management, IT and Engeering,2,7,240-263

Spann,M. et al(2004): Measuring Individual Frictional Costs and Willingness-to-
Pay via Name-Your-Own-Price Mechanisms, in: Journal of
InteractiveMarketing, 18,4,22-36

## International Journal of Marketing and Technology http://www.ijmra.us

Stahilevitz,M.;Myers,J.G.(1998): Donations tzo Charity as Purchase
IncentivesHow Well Thyy Work May Depend on What You Are Trying to Sell, in:
Journal of Consumer Research .434-446
Toennesmann,J.(2014): Wie Start-ups mit pfiffigen Geschäftsideen von der
Digitalisierung der Industrie profitieren, in: Wirtschaftswoche 5,82-86
Zimmermann,A.(Aug17,2011): Penny auctions draw bildders with bargains, suspense, in: The Wall Street Journal

## Tables:

| Provider | Quibids | Swoopo.com | Dealdash | Madbid |
| :--- | :--- | :--- | :--- | :--- |
| Auction format | ascending | ascending <br> (standard/penny) | ascending | ascending |
| Starting price | $\$ 0,00$ | $€ 0,00$ | $\$ 0,00$ | $£=0,00$ |
| Bidding fee | $\$ 0,60$ | $€ 0,60$ | $\$ 0,60$ | $£ 0,25-£ 1,20$ |
| Price increment | $\$ 0,01-\$ 0,20$ | $€ 0,01-€ 0,10$ | $\$ 0,01$ | $£ 0,01$ |
| Market Share | $76 \%$ | $79 \%$ | $8 \%$ | $5 \%$ |
|  |  |  |  |  |

Tab.1: Comparison of the most popular pay-per-bid ascending auctions


## International Journal of Marketing and Technology http://www.ijmra.us

| Accessories |  |  |  |  |
| :--- | :---: | :--- | :--- | :--- |
| Housewares | 760 | 0,74 |  |  |
| Others | 1,531 | 0,72 |  |  |
| Jewelry | 3,232 | 0,21 |  | 1,90 |
| TOTAL | 42,042 | 1,12 | 1,557 |  |

Tab.2: Means of Actual Revenues per Auction form Ascending Auctions

| Product <br> Category | Number <br> of Items sold | Profit in $€$ | Product Profit in $€$ | Bidding <br> Profit in $€$ | Avg.Profit | Avg.Price <br> (\% of RRP) | Avg.RRP | Avg.Product cost |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Video Game Console | 10,466 | 2,128,370.34 | $1,544,282.66$ | $3,672,653.00$ | $203,36$ | 70.17(29\%) | 241.92 | 217.73 |
| Computer <br> Hardware | 3,025 | 819,639,26 | $721,607.24$ | $1,541,246.50$ | 270,96 | 45.31(11\%) | 405.50 | 283.85 |
| Software | 8,950 | 407,528.06 | $277,780.44$ | 685,308.50 | 45.53 | 15.32(23\%) | 66.23 | 46.36 |
| GPS | 1,103 | 286,207.35 | $296,880.66$ | 583,088.01 | 259.48 | 41.32(9\%) | 444.99 | 310.48 |
| TV+Audio <br> Visual | 760 | 129,784.76 | $210,714.24$ | 340,499.00 | 170.77 | 48.62(10\%) | 465.54 | 325.88 |
| Fast <br> Moving <br> Electronic <br> appliances | 1,202 | 108.326,18 | $176.131 .32$ | 284,457.50 | $90.12$ | 46.92(22\%) | 214.95 | 193.46 |
| Home <br> Appliances | 2,243 | 45.769 .87 | $162,152.63$ | 207,922.50 | 20.41 | 17.76(14\%) | 128.65 | 90.05 |
| Small <br> Electronic <br> Goods | 2,130 | 40,269.87 | $126,707.63$ | 166,968.50 | 18.90 | 15.12(14\%) | 106.58 | 74.61 |
| Perfume | 1,407 | 19,583.38 | $36,911.62$ | 56,495.00 | 13.92 | 8.03(14\%) | 57.11 | 34.26 |
| Toys | 1,389 | 12,638.26 | - | 52,415.00 | 9.10 | 7.55(15\%) | 51.69 | 36.18 |

A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories Indexed \& Listed at: Ulrich's Periodicals Directory ©, U.S.A., Open J-Gage, India as well as in Cabell's Directories of Publishing Opportunities, U.S.A.

## International Journal of Marketing and Technology http://www.ijmra.us

|  |  |  | 39,776.74 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Computer <br> Accessories | 4,333 | 10,374.00 | $136,620.50$ | 146.994 .50 | 2.39 | 6.78(12\%) | 54.74 | 38.31 |
| DVD | 922 | 5,837.83 | $13,376.67$ | 19,214.50 | 6.33 | 4.17(16\%) | 26.68 | 18.68 |
| Housewares | 407 | 2,389.73 | $21,468.77$ | 23,858.50 | 5.87 | 11.72(13\%) | 92.10 | 64.47 |
| Cash | 11 | 1,632.40 | $1,002.10$ | 2,634.50 | 148.40 | 47.90(34\%) | 139.00 | 139.00 |
| Other | 1,531 | 1,538.45 | $69,810.56$ | 71,349.01 | 1.00 | 9.45(12\%) | 80.34 | 56.23 |
| Free Bid <br> Vouchers | 43 | 22.20 | $1,268.50$ | 1,268.50 | 0.52 | 5.90(17\%) | 34.88 | 34.88 |
| Jewelry | 3,232 | - 315,803.27 | $712,006.77$ | $396,203.50$ | -97.71 | 24.51(3\%) | 816.04 | 244,81 |
| TOTAL | 43,154 | 3,704,099.66 | 4,548,477.56 | $8,252,576.52$ | 85.83 | 25.09(12\%) | 201.58 | 129.96 |

Tab.3: Profit of pay-per-bid ascending auctions across Product Categories

| Product <br> Category | Profit of <br> Swoopo | Profit of <br> Online <br> Retailer | Difference <br> absolute | \% <br> increase | Share of <br> Profitable <br> standard <br> auction | Share of <br> profitable <br> penny <br> auction | Number <br> of <br> standard <br> auction | Number <br> of <br> penny <br> auction |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :---: |
| Video <br> Game <br> Console | $2,128,370.34$ | $253,190.89$ | $1,875,179.45$ | $741 \%$ | $74.36 \%$ | $100.00 \%$ | 10,465 | 1 |
| Computer <br> Hardware | 819.639 .26 | $367,995.32$ | $451,643.94$ | $123 \%$ | $43.07 \%$ | $65.23 \%$ | 2,585 | 440 |
| Software | $407,528.06$ | $177,779.80$ | $229,748.26$ | $129 \%$ | $57.96 \%$ | $0.00 \%$ | 8,949 | 1 |
| GPS | $286,207.35$ | $148,365.44$ | $137,841.91$ | $93 \%$ | $28.20 \%$ | $61.88 \%$ | 633 | 480 |
| TV+Audio <br> Visual | 129.784 .76 | $106,008.43$ | $23,776.33$ | $22 \%$ | $36.45 \%$ | $45.86 \%$ | 627 | 133 |
| Fast <br> Moving | $108,326.18$ | $25,837.02$ | $82,489.16$ | $319 \%$ | $58.74 \%$ | $18.18 \%$ | 1,191 | 11 |

A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories Indexed \& Listed at: Ulrich's Periodicals Directory ©, U.S.A., Open J-Gage, India as well as in Cabell's Directories of Publishing Opportunities, U.S.A.

## International Journal of Marketing and Technology http://www.ijmra.us

| Electronic <br> Appliances |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | :---: | :---: | :--- | :--- | :--- | :--- |
| Home <br> Appliances | $45,769.87$ | $86,555.43$ | $-40,785.56$ | $-47 \%$ | $45.52 \%$ | $38.46 \%$ | 2,230 | 13 |
| Small <br> Electronic <br> Goods | $40,260.87$ | $67,970.90$ | $-27,710.03$ | $-41 \%$ | $45.31 \%$ | $53.57 \%$ | 2,102 | 28 |
| Perfume | $19,583.38$ | $32,158.82$ | $-12,575.44$ | $-39 \%$ | $55.08 \%$ | n.a. | 1,407 | 0 |
| Toys | $12,638.26$ | $21,523.71$ | $-8,885.45$ | $-41 \%$ | $49.60 \%$ | n.a. | 1,389 | 0 |
| Computer <br> Accessories | $10,374.00$ | $71,150.24$ | $-60,776.24$ | $-85 \%$ | $43.07 \%$ | $65.23 \%$ | 2,585 | 440 |
| DVD | $5,837.83$ | $7,379.81$ | $-1,541.98$ | $-21 \%$ | $48.59 \%$ | n.a. | 922 | 0 |
| Housewares | $2,389.73$ | $11,245.91$ | $-8,856.18$ | $-79 \%$ | $40.29 \%$ | n.a. | 407 | 0 |
| Cash | $1,632.40$ | - | - | - | $81.82 \%$ | n.a. | 11 | 0 |
| Other | $1,538.45$ | $36,006.43$ | $-34,467.98$ | $-96 \%$ | $34.94 \%$ | $0.00 \%$ | 1,528 | 3 |
| Free Bid | 22.20 | - | - | - | $41.86 \%$ | n.a. | 43 | 0 |
| Vouchers |  |  |  |  |  |  |  |  |
| Jewelry | $-315,803.27$ | $1,846,214.29$ | - | $2,162,017.56$ |  |  |  |  |

Tab.4: Comparison of Profit of Swoopo with Profit of a Comparable Online Retailer and Share of Profitable Auctions

## Penny auction

| Article <br> Category | $\mathbf{N}$ | Mean Profit | Mean Price | Mean <br> Number of <br> bids | Mean <br> standardized <br> revenue | Standard <br> Deviation |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| GPS | 480 | 467.19 | 16.45 | 1645 | 1.57 | 1.48 |
| Computer <br> Hardware | 440 | $1,398.32$ | 43.23 | 4323 | 1.83 | 1.89 |
| TV+Audio | 133 | 534.34 | 26.02 | 2602 | 1.16 | 1.32 |
| TOTAL | 1,112 |  |  | 1.58 | 1.64 |  |

## International Journal of Marketing and Technology http://www.ijmra.us

Ten-Cent Auction

| Article <br> Category | N | Mean <br> Profit | Mean Price | Mean <br> Number of <br> bids | Mean <br> standardized <br> revenue | Standard <br> Deviation |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  |  |  |  |  |  | 0.77 |
| GPS | 623 | 99.45 | 60.49 | 605 | 0.91 | 0.80 |
| Computer <br> Hardware | 2,585 | 79.06 | 45.66 | 457 | 0.94 | 0.75 |
| TV+Audio | 627 | 93.65 | 53.42 | 534 | 0.83 | 1.02 |
| TOTAL | 42,042 |  |  |  | 1.12 |  |

Mean standardized revenue, defined as revenue/RRP; RRP:recommended retail price
Tab.5: Profit Comparison of Standard versus Penny Auction
$\left.\begin{array}{|l|l|l|l|l|l|}\hline \text { Product Category } & \begin{array}{l}\text { Average } \\ \text { number of bids }\end{array} & \begin{array}{l}\text { Average } \\ \text { number of bids } \\ \text { from winner }\end{array} & \begin{array}{l}\text { Average } \\ \text { bidding } \quad \text { fees } \\ \text { paid } \\ \text { winners in } €\end{array} & \begin{array}{l}\text { Average } \\ \text { number of bids } \\ \text { from losers }\end{array} & \begin{array}{l}\text { Average } \\ \text { bidding } \\ \text { paid by losers } \\ \text { fees }\end{array} \\ \text { in € }\end{array}\right]$

A Monthly Double-Blind Peer Reviewed Refereed Open Access International e-Journal - Included in the International Serial Directories Indexed \& Listed at: Ulrich's Periodicals Directory ©, U.S.A., Open J-Gage, India as well as in Cabell's Directories of Publishing Opportunities, U.S.A.

## International Journal of Marketing and Technology http://www.ijmra.us

| Computer <br> Accessories | 67.85 | 17.02 | 8.51 | 25.42 |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Free Bid <br> Vouchers | 59.00 | 16.00 | 8.00 | 43.00 | 21.50 |
| DVD | 41.68 | 11.85 | 5.93 | 29.83 | 14.92 |
| TOTAL | 347.30 | 59.84 | 29.92 | $287, .45$ | 143.73 |

Tab.6: Average Number of Bid from Winner and Losers across Categories

| Standard auction |  |  |  | Penny auction |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | mean | sum | Standard deviation | mean | sum | Standard deviation |
| Consumer surplus of winners in $€$ | 141.62 | 5,950,668.45 | 239.49 | 659.15 | 731,178.49 | 370.03 |
| Jewelry | 766.29 | 2,475,870.48 | 433.36 | n.a. | n.a. | n.a. |
| GPS | 259.87 | 161,899.45 | 149.11 | 427.02 | 204,968.64 | 125.09 |
| TV+Audio <br> Visual | 218.70 | 137,123.23 | 290.96 | 942.43 | 125,343.64 | 362.53 |
| Computer <br> Hardware | 188.75 | 487,921.52 | 173.55 | 869.60 | 382,625.54 | 371.75 |
| Video Game Console | 134.93 | 1,412,086.03 | 94.20 | n.a. | n.a. | n.a. |
| Fast moving electronic appliances | 132.73 | 158,080.24 | 127.96 | 302.51 | 3,327.60 | 60.36 |
| Home appliances | 88.08 | 196,418.38 | 110.36 | 587.72 | 7,640.37 | 290.45 |
| Small electronic goods | 74.16 | 155,920.26 | 64.99 | 197.14 | 5,519.97 | 201.53 |
| Housewares | 66.92 | 27,236.66 | 54.45 | n.a. | n.a. | n.a. |
| Other | 58.07 | 86,586.86 | 55.12 | 584.24 | 1,752.73 | 173.84 |
| Perfume | 40.11 | 56,441.04 | 19.81 | n.a. | n.a. | n.a. |
| Computer | 40.00 | 173,262.98 | 33.06 | n.a. | n.a. | n.a. |

## International Journal of Marketing and Technology http://www.ijmra.us



## International Journal of Marketing and Technology

 http://www.ijmra.us| Computer <br> Accessories | -26.03 | $-112,773.50$ | 36.06 | n.a. | n.a. | n.a. |
| :--- | :---: | :---: | :---: | :--- | :--- | :--- |
| DVD | -15.54 | $-14,322.00$ | 15.71 | n.a. | n.a. | n.a. |
| Total <br> consumer <br> surplus in $€$ | $\mathbf{4 . 5 3}$ | $\mathbf{1 8 9 , 4 0 5 . 9 5}$ | $\mathbf{3 0 0 . 5 1}$ | $\mathbf{- 5 6 8 . 1 6}$ | $\mathbf{- 6 3 1 , 7 9 2 . 7 1}$ | $\mathbf{1 , 7 0 4 . 4 1}$ |

Tab.7: Consumer Surplus of Winner and Loser

## Conclusion

This paper presents a parsimonious theoretical model of rational bidders in a pay-per-bid auction. In the symmetric subgame perfect equilibrium potential bidders are indifferent about participating and the exact mixed strategy is determined by this indifference condition. Using these mixed strategies we can establish that expected revenue will be near the bidders evaluation of the auctioned item. In sum, pay-per-bid auctions are essentially a form of gambling or entertainment shopping. Thus it is not surprising that participants bear some resemblance to gamblers from other settings. On a broader level, the pay-per-per auction describes an incremental king-of-the-hill contest. The contest is incremental because each replacement of a king reduces the hill's value to the eventual winner.

## The new digitized business model "Pay to Participate Pricing" - Empirical Analyzis (evtl als 2.Aufsatz vor Empiric...


#### Abstract

Today online shopping is widely accepted in the developed countries due to various factors like convenience, product comparison, $24 \times 7$ availability etc. In the present scenario, the internet is not only a source of communication and entertainment, but increasingly a medium of business transactions for

\section*{International Journal of Marketing and Technology http://www.ijmra.us}


entrepreneurs as well. This paper is the first to empirically analyze pay-per bid ascending auctions, the new exciting, fast -paced B-to-C online auctions that where recently introduced to the internet, and which are attracting significant interest from consumers and start-ups. The aim of the empirical study is to investigate, when and how often pay-per bid auctions are profitable for auctioneers as well as when and how many bidders realize savings.


[^0]:    * Research Scholar at the University Hamburg.

